

NOW HIRING



Service Technician – Diesel Engines

We are looking for an experienced Service Technician to join the Simson-Maxwell team.

Simson-Maxwell has been selling industrial solutions for over 80 years and is a leading Western Canadian Company in manufacturing, sales and service of standby and prime power generator systems and industrial engine solutions. Today, Simson-Maxwell serves over 6000 customers across Western Canada from 7 branches. Simson-Maxwell is internationally recognized in the power generation industry for expertise in the custom design, engineering, sales and service of quality power generation and electrical control equipment. Let Simson-Maxwell power your ambitions and apply to join our team today!

POSITION OVERVIEW

The Service Technician is required to perform skilled tasks in the mechanical and electrical repair and maintenance of diesel-powered equipment in power generation, construction, ground support, mining, generating, welding, pump sets, and material handling.

TERMS & CONDITIONS

- Permanent, Full-Time, Hourly Rate, overnight eligible
- Monday-Thursday 8:00am-4:30pm, Friday 8:00am-2:30pm – 1/2hr lunch break
- Vacation Entitlement: In accordance with Simson-Maxwell's Human Resources Policies & Procedures
- Proof of COVID-19 Vaccinations required

BENEFITS

- Dental care
- Employee assistance program
- Extended health care
- Life insurance
- Vision care
- Paid time off

REPORTS TO

- Service Manager

RELATIONSHIPS

The Service Technician of Simson- Maxwell will develop and maintain good business and/working relationships with the following:

- Internal Customers and Suppliers
- External Customers and Suppliers
- Other Simson Maxwell Staff

OUR COMPANY CORE VALUES

- **Safety** – We prepare, prevent, protect, and respond to ensure our people and facilities are safe and more productive.
- **Team Oriented** - We create opportunities for our team members to build relationships and trust with each other, to ensure the entire team works well together.
- **Flexible** – We demonstrate the willingness to change course to achieve our goals.
- **Fun** – We generate a supportive work environment that creates memorable experiences for all stakeholders.
- **Respect** - We treat ourselves and others with high regard and consideration.
- **Customer Focused** – We are dedicated to delivering a great customer experience and building strong customer relationships.

DESCRIPTION

In this role, you will contribute in the following ways:

- Inspect, repair, service and adjust diesel and gas/gaseous powered units
- Repair, replace and adjust any mechanical components as required or directed
- Diagnose defects and failures in engines, generators and controls
- Perform mechanical repairs on equipment with-in published time given in the appropriate flat rate guide
- Electrical troubleshooting and diagnostics
- Repair cooling, and lubrication systems
- Install and align engines and machinery
- Installation of new and added-on equipment
- Test repaired equipment for proper performance
- Clean, lubricate and perform other maintenance work
- Other mechanical repair work as required
- Demonstrate continuous effort to improve operations, decrease turnaround times, streamline work processes, and work cooperatively and jointly to

- provide quality seamless customer service
- Accurate completion of service reports and timecards
- Keep detailed and accurate maintenance reports and documentation
- Maintain a working knowledge of changes in technology and repair techniques
- Adhere to workplace safety policies, regulations and compliances
- Communicate any unsafe conditions or accidents/injuries in a timely manner to the supervisor in order to facilitate prompt correction or reporting
- Perform work in the shop and field as required
- Overnight stays in camps or on-site field accommodation when required
- Take part in all required training and upgrading.

QUALIFICATIONS

- Journeyman Designation Mechanical (Heavy Duty or Diesel Engine)
3rd or 4th year apprentices and Journeyman Electricians will be considered
- ASTT certification an asset
- Experience with routine maintenance operations
- Good understanding of A/C power
- Comfortable working and testing on or around components where live voltage may be present
- Proven abilities in troubleshooting of mechanical and electrical systems.
- Comprehensive understanding of schematics and diagnostics flow charts
- Appropriate credentials and certifications
- Clear Drug and Alcohol test results when screening is required/indicated
- Proof of Covid-19 vaccinations (meet internal and client requirements)
- Advanced computer skills
- Possess a valid driver's license (abstract required)

ATTRIBUTES

- Self-starter with ability to work well on own and as part of a team
- Ability to analyze complex problems and identify solutions
- Adaptable & confident - able to maintain a constructive & positive attitude
- Highly flexible, with solid interpersonal skills that allow one to work effectively in a diverse working environment
- Able to effectively communicate both verbally and in writing
- Able to work well under pressure
- Strong attention to detail
- Able to deal with people sensitively, tactfully, diplomatically, and professionally at all times

Compliance with All Covid-19 Provincial Protocols, Company Mandatory Vaccination Policy in effect January 31, 2022.